



## **Enhancing and Validating service related competences in Versatile learning environments in Western Balkan Universities (e-VIVA)**

This project addresses Erasmus+ KA2 CBHE priorities: Recognition of Qualifications and Qualification Framework. This is a regional priority for the Western Balkans, meaning it is a cumulative priority for all countries. Service related competences are becoming an important aspect in non-formal and informal learning setting however, their integration in HEI learning approaches is quite new. Thus the project presents a new engagement of HEIs into an innovative qualification framework of social-related competences.

E-VIVA will focus on assessing and evidencing service related learning outcomes that are rather difficult to validate with other validation systems. This relates for instance to those transversal competences that are of increasing importance in a mobile society like customer relation management, learning to learn, intercultural understanding and teamwork/collaboration.

Via a powerful blended learning system to create and validate service-related learning outcomes gained in informal and inter-sectoral learning, e-VIVA will create opportunities for students in various learning contexts to evidence these competences and to enrich their personal, EUROPASS based CVs with sound and appealing proofs and certificates.

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Link: <http://ec.europa.eu/programmes/erasmus-plus/>



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