

NEWSLETTER 3

ENHANCING AND VALIDATING SERVICE RELATED COMPETENCES IN VERSATILE LEARNING ENVIRONMENTS IN WESTERN BALKAN UNIVERSITIES (E-VIVA)

**PROJECT DURATION:
15 / 11 / 2018 - 14 / 11 / 2021**

**OVERALL BUDGET:
993,581 EUR**



Co-funded by the
Erasmus+ Programme
of the European Union

EVIVA PARTNERS:

EUROPEAN UNIVERSITY OF TIRANA (LEAD PARTNER)



DIE BERATER



BLENDED LEARNING INSTITUTIONS' COOPERATIVE / BLINC EG



UNIVERSITY OF DUISBURG ESSEN



Offen im Denken

UNIVERSIDADE NOVA DE LISBOA



SS. CYRIL AND METHODIUS UNIVERSITY



MOTHER TERESA UNIVERSITY



UNIVERSITY OF ELBASAN



UNIVERSITY OF SARAJEVO



UNIVERSITY SARAJEVO SCHOOL OF SCIENCE AND TECHNOLOGY



UNIVERSITY OF DONJA GORICA



THE UNIVERSITY OF MONTENEGRO



UNIVERSUM COLLEGE



UNIVERSITY KADRI ZEKA



UNIVERSITY OF NOVI SAD



UNIVERSITY OF NIS





MEETING IN ESSEN

MANAGEMENT & TRAINING PROJECT MEETINGS (ESSEN)

3rd STAFF TRAINING AND MANAGEMENT MEETING (2-4 March 2020, Germany)

Host Institution: University of Duisburg-Essen

From 2nd to 4th of March 2020, the fourth e-VIVA project meeting was organized at the premises of the host institution, University of Duisburg-Essen in Germany. This event included both Management

Meeting and training session for the e-VIVA staff. Meeting agenda was organized based on several key topics related to the e-VIVA Project implementation such as: planning the pilot projects, compiling planning patterns, learning agreements, exact timings content list F2F, e-learning design of students' learning projects, IT presentation and discussion on Moodle and Mahara, theory session on COL, taxonomies and learning pathways, validation intro – assessments and certification procedure, Planning the Students visits, etc.



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MEETING IN ESSEN



■ MONITORING VISIT IN SARAJEVO

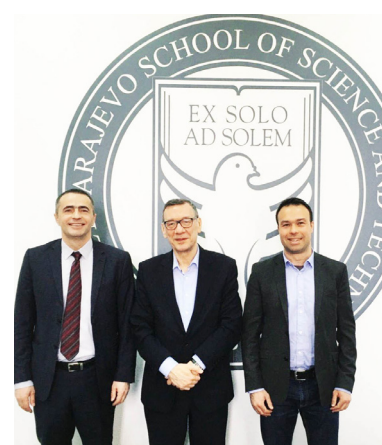
MONITORING VISITS

Monitoring Visit at the Sarajevo School of Science and Technology (12th of March 2020)

Participating Partner Institution: Sarajevo School of Science and Technology

On March 12, 2020, a delegation from the National Erasmus Office (NEO) Bosnia and Herzegovina conducted a local monitoring visit for the Erasmus+ KA2 CBHE Project, "Enhancing and Validating service-related competences in Versatile learning environments" (e-VIVA). Dr. Belma Ramić- Brkić and the project team welcomed Mr.

Sead Muhibić and Mr. Dejan Rosić at the Sarajevo School of Science and Technology (SSST) premises. Dr. Ramić- Brkić delivered a short presentation reporting on the project progress, envisaged benefits, expected impact, and the efforts to ensure its sustainability and wide outreach. Along the other project team members, delegation also met with administrative and technical staff actively involved in the project implementation. SSST Rector, Prof. Dr. Vjekoslav Domljan, expressed his gratitude to the donor and the project team for the successful implementation of the project at both institutional and regional levels, demonstrating his willingness and commitment to support similar initiatives in the future.



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■ MEETING IN GJILAN



MEETING IN GJILAN

IMPLEMENTATION MEETINGS & ACTIVITIES

Project management and implementation meeting of Kosovo Partners (1st of November 2019)

Participating Partner Institutions: Universum College & "Kadri Zeka" University Gjilan

e-VIVA management and implementation team at the Universum College and "Kadri Zeka" University Gjilan in Kosovo met to discuss the upcoming project tasks and coordinate actions related to the successful implementation of WP2 and WP3 activities. Additionally, partners discussed about the upcoming dissemination activities and they agreed for more coordinated efforts to ensure a wider outreach of the of the project results.

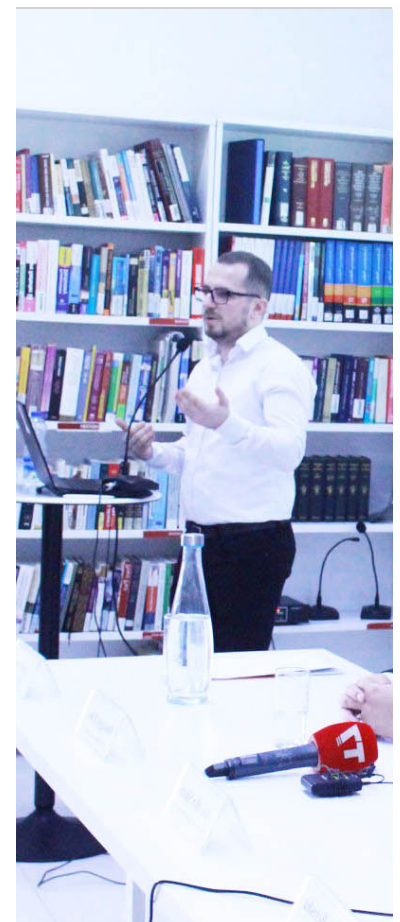
Kosovo Partners meeting with the e-VIVA Stakeholders (December 2019)

Participating Partner Institutions: Universum College & "Kadri Zeka" University Gjilan

Universum College in collaboration with "Kadri Zeka" University Gjilan organized an info session to introduce the relevant stakeholders in Kosovo with the e-VIVA project. Bringing innovation to Kosovo's education sector, the EU-funded e-VIVA Project addresses issues aimed at working in the service development and service industry as well as further advancing new ways of teaching at local universities. Among other participants, the Minister for Entrepreneurship and Innovation in Kosovo, Vice-Rector of the University of Pristina, professors, students, and media attended the event.



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MEETING IN SKOPJE

North Macedonia partner institutions meeting with the representatives of the National Agency for European Educational Programmes and Mobility (5th of February 2020)

Partner Institution:
Ss. Cyril and Methodius University in Skopje & Mother Teresa University of Skopje
 The e-VIVA research team at the Ss. Cyril and Methodius University and Mother Teresa University in Skopje had a fruitful meeting with the representatives of the National Agency for European Educational Programmes and Mobility, where they exchanged useful information about the e-VIVA project activities and results.

Meeting with students at the University of Montenegro on the upcoming e-VIVA Project activities (February 2020)

Partner Institution:
University of Montenegro
 Faculty of Mechanical Engineering at the University of Montenegro started a course for students in the field of Service Related Competences. Within the course, students will be introduced with the concept of entrepreneurship, all stages in development of the successful business idea with a special focus on creativity, flexibility, communication skills and teamwork. In addition, students will improve their social, organizational and personal competencies skills and competences. The top-10 best performing students will participate in study visits at the Ss. Cyril and Methodius University in Skopje.



MEETING IN SKOPJE



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MEETING WITH STUDENTS IN PODGORICA



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Faculty of Mechanical Engineering at the University of Montenegro started a course for students in the field of Service Related Competences.



■ NATIONAL INFO DAY ERASMUS + IN TIRANA

DISSEMINATION EVENTS

e-VIVA Project introduced during the official opening ceremony of the new academic year 2019/2020 at the Ss. Cyril and Methodius University in Skopje (1st of November 2019)

Partner Institution: Ss. Cyril and Methodius University in Skopje
 Prof. Dr. Mirjana and her team introduced the e-VIVA Project with the academic staff and students during the official opening ceremony for the new academic year 2019/2020. Meeting agenda was focused on the project's aim and key objectives, partners and expected results, upcoming activities, dissemination events, specific benefits the Ss. Cyril and Methodius University in Skopje, etc.

e-VIVA Project presented at the National Info Day Erasmus + Programme (December 2019)

Partner Institution: European University of Tirana
 National Erasmus+ Office in Albania with the support of the European Delegation and Europe House, organized the "2019 National Information Day", on 17th December 2019. The activity was devoted to the presentation of the New Call 2019 for project proposals within the European Union Erasmus+ programme including information and guidelines on the application procedures for several EU programmes. In addition, two students network programmes under Erasmus+, ESN and WBAA, were introduced during this event. Dr.

Ketrina Çabiri Mijo, Project Manager, attended the event and introduced the e-VIVA initiative to the interested participants.

The "Open Doors Day" at the University of Montenegro (2nd of March 2020)

Partner Institution: University of Montenegro

The "Open Doors Day" is an event organized annually at the University of Montenegro premises, with the aim of promoting all university units to prospective students. This year, the "Open Doors Day" was organized on March 2nd, 2020. The Faculty of Mechanical Engineering had its own marketing desk where academic staff and current students introduced the faculty's academic offer. During the event, Vidosava Vilotijević (Teaching Assistant) presented the e-Viva project and distributed to the interested participants the project leaflets.

e-VIVA Project staff and students at the University of Montenegro supporting the Montenegrin healthcare institutions to fight the COVID-19 outbreak (March 2020)

Partner Institution: University of Montenegro
 A group of engineers and students at the Faculty of Mechanical Engineering, University of Montenegro, together with volunteers, producers, designers, photographers, artists and doctors have gathered around the same idea to help health workers in Montenegro by using 3D printers to make protection visors and deliver them to the Montenegrin healthcare



■ THE "OPEN DOORS DAY" IN MONTENEGRO

institutions. In collaboration with other stakeholders, the Faculty of Mechanical Engineering was so far able to produce and deliver more than 200 pieces of visors to the Montenegrin health institutions by using two 3D printers. One of these 3D printers was acquired with the support of the Erasmus+ Programme of the European Commission, budgeted under the e-VIVA Project.



National Erasmus+ Office in Albania with the support of the European Delegation and Europe House, organized the "2019 National Information Day", on 17th December 2019.

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